



May 13, 2021

In our effort to keep our customers informed on our current production delays we want to advise everyone that we are currently experiencing delays in some materials due to international freight issues. Due to a worldwide shortage of containers and ships as well as frequently overbooked vessels, materials needed to produce our blinds are arriving way beyond our regular schedule.

Unfortunately, with that news we are announcing inventory shortages in some of our Avalon Faux Wood colors. At this time, we cannot produce any new orders in the following materials colors listed below. Please note we are providing an estimated time of arrival but due to the volatile freight situation this could change.

2 ½" Snow White	Estimated Early July
2" Alabaster	Undetermined at this time
2" Embossed Bright White	Estimated June 4th

We are also experiencing labor shortages as well in our area. The age old saying of "the work is plenty, but the workers are few" is so very true in our area. For this reason, as well as the material delays, we are experiencing delays in shipping times. Avalon contract orders will potentially be 10 to 12 weeks. Avalon Faux Wood and Delta Wood retail orders are shipping 4 weeks. 1" Aluminum retail orders are shipping in 3 to 4 weeks. Allview Shutters are shipping in 4 to 6 weeks. Roller shades are 3 to 4 weeks on retail orders. Our Boone collection and Woven Woods are shipping within 3 weeks.

Please be assured that we are doing everything in our power to improve shipping times as well as working closely with our vendors to improve shipping times of our materials. We appreciate your patience and loyalty as we work through these issues.