



Version 4
6/9/2025

Retail Price Guide 2025

Avalon Faux Wood Blinds

Table of Contents

<u>Customer Service Policies</u>	1-2
▪ <u>Avalon Faux Wood</u>	
Price Charts	3
Features & Options	4
Warranty	5

⚠ WARNING

⚠ ADVERTENCIA



Window Blind Cord Strangulation Risk

A damaged, loose, or missing tension device poses a strangulation risk to children. Remove from use and repair or replace if tension device is damaged, loose, or missing.

Riesgo de estrangulamiento por cordón de persiana

Un dispositivo de tensión dañado, suelto o faltante presenta un riesgo de estrangulamiento para niños. Retira y repare o reemplaza si el dispositivo de tensión está dañado, suelto o falta.

08/2023 ANEV/WOMA 5.1.1

How to place an order

For your convenience, CACO provides you with the option of placing orders by either telephone, email, online or fax (if placed by fax, CACO will provide order forms at no additional cost; customers must request forms). Orders placed after 3:00 pm EST will be forwarded to the next business day.

Telephone orders

CACO Customer Service Representatives are available between the hours of 8:30 am and 5:00 pm Eastern Standard time at **1-800-552-5278**. Any order placed by phone requires a signed order confirmation returned to customer service by fax or email before proceeding with order. Keep in mind, when phoning in your order, it is important to have the following information available:

- Account number (if known)
- Individuals name that is calling
- P.O. number and/or side mark
- Color or colors
- Type of product ordered
- Measurements (width-first, length-second)
- Inside or outside mount (i.m./i.b or o.m./o.b)
- Control instructions
- Ship to address if different than sold-to
- Special instructions for shipping
- Valance instructions
- Any other special instructions
- Quote number, if order is placed from a previous quote

Fax and Email Orders

Fax orders can be placed any time of day or night including holidays at **1-866-926-5836** or email to **customerservice@cacoinc.com**. To ensure order accuracy for faxed orders, it is advisable to use the order forms CACO supplies or a comparable form. It is important to note the number of pages of your order, including the cover sheet to ensure that no pages will be missing. For fax or email orders please include all of the same information required for telephone orders. Any omission of pertinent information will only delay your orders manufacturing time.

Online Orders

Orders can be placed online at <https://88043.picbusiness.com/>. If you your account has not been set up to access our online portal, please contact support@cacoinc.com to sign up. This access allows you to quote, order as well as make payments online. Please note shutters are not available online to quote or place as orders, you will need to contact customer service to for information about these products. Additionally, orders are released from internet hold and reviewed for credit at the daily 2:30 PM EST cutoff. Any orders submitted online after this time will be reviewed the following business day.

How to expedite an order

We can often provide a faster ship date with expedited shipping for emergency situations, only if this is noted at the time the order is placed. Requested next day and second day shipping will move freight prepaid and will be added to your account at the time of invoicing.

How to add on or make changes to an order

In the event that you wish to add to your original order, it is possible, as long as the order is still in production. You will be required to submit changes in writing and must be signed by a person of authority indicating the items you wish to add or change. No verbal requests can be made. You will need to refer to the original P.O. number and indicate clearly the additions or changes you're requesting. Note: because add-ons may affect production time, check with customer service for any possible delays.

How to cancel an order

Cancellations or changes require an immediate response and can only take place up until the start of fabrication. You must first identify your P.O. number or side mark and then state the cancellation or change. Cancellations must be faxed or emailed in writing only, phone calls are not permitted. If an order has already been cut, a minimum charge of 50% will apply.

Should you order for the same room at different times?

This is a frequently asked question and should be addressed and explained at the point of sale. Under normal circumstances blinds, shades and verticals should be ordered for the same room at one time to prevent color deviations, as a result of dye and paint color variations from original lot to the other. If additional blinds, shades or verticals are ordered at a later time for the same room there can be a distinct color difference from the existing product to the new product. Also, window coverings that have been previously installed can have shade differentiations from newer products due to the progress of aging.

Questions concerning an order

Once you contact customer service you must have your P.O. number and/or side mark available.

Shipping and Handling Charges

- **Minimum order Fee:** \$20 shipping and handling fee will be added to any order with 2 units or less.
- **Per Unit Fee:** \$9 per unit shipping and handling fee will be added for all delivery orders with more than 2 units in lieu of the minimum order charge.
- **>90" Oversized Fee:** Any order with a product over 90" width (including oversized items such as valances that are not ordered spliced) will have an oversized fee of \$90 per unit up to \$180 maximum fee in addition to any minimum or per unit shipping and handling fees.
- **>104" Extended Oversized Fee:** Any order with a product over 104" (including oversized items such as valances that are not ordered spliced) will ship by LTL carrier and will incur an additional \$120 extended oversized fee per order in addition to any applicable minimum order, per unit and oversized handling fees.
- Accessorial LTL Truck delivery charges such as liftgate, inside delivery, re-consignment, re-delivery, etc. will be the responsibility of the receiving party.

Credit and additional charges

Open accounts are established by submitting a CACO credit application. You will be required to list trade and bank references as well as a current sales tax id number. C.O.D. accounts are also obligated to submit a credit application. Invoices are due within 30 days of the date posted. After 30 days accounts will be charged 1.5% interest per month. CACO reserves the right not to ship to accounts with past due balances.

Payment Policy

Current payment methods accepted are check, emailed or faxed checks for ACH processing, credit cards (Mastercard, Visa, Discover) and online payments by credit card or bank draft. Due to additional credit card fees, effective March 8th, a 2% processing fee will be added to all credit card payments. This fee can be avoided by either mailing checks to our PO Box or to expedite payments send a copy of your check along with our Check by Fax form by email to customerservice@cacoinc.com or fax to (866) 552-5278. Please note CACO will not automatically charge any credit card or process ACH transaction without a current, on file preauthorization forms, otherwise approval will be required at the time of each transaction.

If you receive product that has been visibly damaged while in transit

Before accepting any shipments, please examine each carton carefully. If shipment shows any signs of mistreatment or damage, i.e., wheel marks, crushed or bent cartons note this on the bill of lading and have the driver sign it and note damage. Should a replacement be necessary, CACO will bill you. Your replacement invoice will enable you to file a claim with the responsible carrier. It is imperative that you count all cartons prior to signing the bill of lading; any shortages must be noted on the bill of lading with the driver's signature.

Shipping discrepancies

If the product received does not agree with your packing slip, contact a CACO customer service representative within 24 hours. Your representative will verify any action needed for a resolution and expedite any necessary replacements.

If you should receive a defective product

Your warranty protects you against defective products (please read your warranty for all information, disclaimers and liabilities). Should you receive a defective product, contact CACO customer service and provide detailed information including your P.O. number. If the product is not sent back for repair, you will be invoiced for a replacement and required to return back the original product to CACO for inspection. Any issue arising past 30 days from receipt of original order will be required to return product for repair.

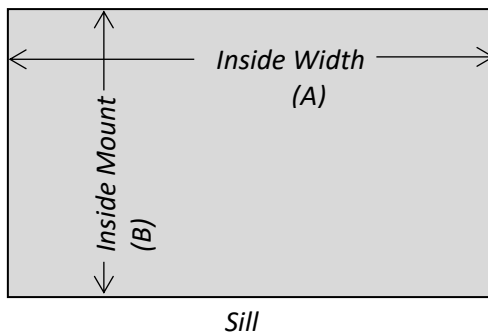
How to Measure

Inside mount

A. Measure the window opening at three different places and use the narrowest dimension when ordering. Be exact! The factory will make the blind slightly narrower, so it won't rub against the window casing. (See A inside mount).

B. Measure the height of the window from the top (soffit) down to the sill. NOTE: The finished blind length may have a tolerance of based on product.

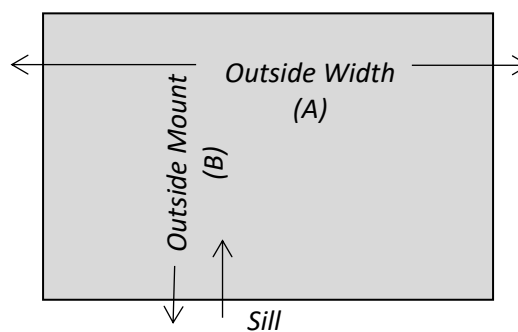
Based on product, CACO will automatically make a deduction on width for measurements submitted as inside mount.



Outside mount

Measure exact width and height of the area to be covered. It is recommended that blinds overlap the window opening by at least 1 1/2" on each side to insure privacy and control sunlight. (See A outside mount). When installation is designed for "no sill," allow the blind to overlap the bottom of the window casing by at least 1 1/2". Blinds will be made to exact measurements given. NOTE: The finished blind length may have a tolerance of based on product.

CACO will not make any deductions for measurements submitted as outside mount.



Avalon Faux Wood

2" Faux Wood - Whites

FW-01 Bright White EFW-01 Embossed Bright White			FW-02 Snow White EFW-02 Embossed Snow White				FW-03 Antique White EFW-03 Embossed Antique White				FW-04 Alabaster EFW-04 Embossed Alabaster			
Width to:	21	24	29	32	36	42	48	54	60	66	72	78	84	
Length to:	30	140	151	157	171	181	198	207	221	274	298	331	344	357
	36	151	157	171	185	197	215	228	243	296	321	355	379	401
	42	156	171	185	197	204	228	245	261	309	338	377	404	432
	48	171	182	197	204	218	243	261	278	330	364	401	431	457
	54	180	194	204	218	233	259	278	292	355	383	423	456	488
	61	185	200	215	229	247	267	292	309	367	405	449	482	514
	66	197	207	228	245	261	287	306	326	388	444	471	508	543
	73	206	220	237	256	271	299	320	345	408	449	497	538	574
	78	215	229	249	266	282	317	342	362	431	470	520	559	597
	84	220	235	255	272	293	324	349	374	438	481	534	575	617
96	256	277	304	316	350	389	454	480	546					

2 1/2" Faux Wood

FW-01 Bright White		FW-02 Snow White			FW-03 Antique White			FW-04 Alabaster						
Width to:	21	24	29	32	36	42	48	54	60	66	72	78	84	
Length to:	30	145	153	162	175	184	201	214	228	281	302	337	352	365
	36	153	162	175	194	200	220	233	249	301	328	364	386	412
	42	160	175	194	200	212	233	250	266	318	349	383	414	440
	48	175	185	200	212	223	249	266	283	336	375	412	439	468
	54	183	198	212	223	239	264	283	297	364	395	435	465	497
	61	194	204	220	234	252	275	297	317	377	415	461	494	527
	66	200	214	233	251	266	295	315	337	399	457	485	519	556
	73	213	224	244	263	278	309	327	355	416	461	512	551	592
	78	220	234	255	272	292	325	349	373	439	482	536	574	609
84	224	243	262	280	298	333	359	381	449	492	546	593	631	

2" Faux Wood - Colors

FW-26 Slate		FW-28 Smoke												
EFW-06 Embossed Birch		EFW-07 Embossed Maple					EFW-08 Embossed Cherry			EFW-09 Embossed Mahogany				
Width to:		21	24	29	32	36	42	48	54	60	66	72	78	84
Length to:	30	155	162	177	188	200	220	231	247	301	329	364	379	399
	36	162	177	188	207	216	242	252	271	328	353	397	418	448
	42	175	188	207	216	226	252	273	292	344	377	416	450	480
	48	188	202	216	226	244	271	292	311	363	404	448	477	510
	54	198	213	226	244	259	291	311	324	397	426	472	508	542
	61	207	223	242	255	275	298	324	345	408	454	502	538	574
	66	216	231	252	273	292	321	342	367	431	495	524	569	604
	73	229	245	264	290	304	338	361	387	455	502	554	600	641
	78	242	255	276	297	317	357	381	408	477	523	581	624	677
	84	245	263	281	305	325	363	392	419	486	537	596	642	692
	96	288	309	329	350	381	429	505	537	599				

2" Faux Wood Premium Printed

PFW-351 Natural		PFW-353 Pecan				PFW-354 Oak			PFW-356 Chestnut			PFW-357 Mahogany		
Width to:	21	24	29	32	36	42	48	54	60	66	72	78	84	
Length to:	30	162	174	185	200	212	229	244	263	316	346	383	401	418
	36	174	185	200	220	228	253	267	288	345	373	417	444	470
	42	184	200	220	228	242	267	290	307	361	398	439	473	508
	48	200	213	228	242	258	288	307	329	380	427	470	506	539
	54	210	224	242	258	274	306	329	342	417	452	500	538	575
	61	220	238	253	269	293	317	342	367	431	479	530	570	606
	66	228	244	267	290	307	340	364	390	456	524	557	600	642
	73	243	262	279	305	322	358	380	413	480	530	591	638	683
	78	253	269	294	316	336	378	406	431	506	554	620	663	708
	84	262	276	303	324	345	386	417	445	516	569	630	684	735
96	311	318	365	376	406	457	547	564	647					

Avalon Faux Wood Features

Standard Features

- Valance, slat and bottom rail are manufactured from space age PVC foam along UV inhibitors to provide longer color fastness with a UV rating of 500+ hours
- Flame retardant (meets NFPA small scale flame test)
- Moisture, heat and fade resistant
- Slats are solid color all the way through
- 2" Designer whites in both smooth and embossed finishes along with optional wood stain finishes;
- 2 1/2" available in smooth white finishes only
- Rectangle Bottom rail
- Color coordinated components, ladders and wands
- Durable 2" x 2" steel headrail
- Wand tilt only
- Limited Lifetime Warranty

Optional items

- Valance returns for inside mount installation n/c when requested
- Motorized tilt feature
- Cut outs per side or center \$18.25
- Extra valance material \$7.50 per foot retail

Special Notes

- Blind ladder will be color coordinated, but inner lift cord will be white.
- Standard valance returns for outside mount installation 2 3/4"
- Valance measurements are from inside miter to inside miter
- Smallest return size is 1/2"
- Single Blinds only, no multiple blinds on one headrail
- Allowances Blind width inside mount 1/2", length +/- 1/8"

Cordless Size Limitations

- Minimum width 14.5" O.M.
- Maximum width 84"
- Minimum length 24"
- Maximum length 96"
- Maximum single blind 84" Length - 84" x 84"
- 96" Length - 60" x 96"

Tilt Only** Size Limitations

- Minimum width 7.5" O.M.
- Maximum width 14.375" O.M.
- Minimum length 24"
- Maximum length 96"

**Warning: To be complaint with the ANSI/WCMA A100.1-2022 Window Covering Standard Avalon Tilt Only Blinds must be installed using all hardware and components including holddown brackets provided with this product and properly installed according to instructions provided in the blind package.

Stacking Chart

(these are approximate measurements)

	Braided Ladder
12"	4"
24"	5"
36"	5 7/8"
48"	6 3/4"
60"	7 5/8"
72"	8 1/2"
84"	9 5/8"
96"	10 1/4"

Wand Schedule

Wand Length	Blind Length
12"	< 26"
24"	26 1/8" – 60"
36"	60 1/8" – 78"
48"	> 78 1/8"
60"	By request only

Ladder/Tape Schedule

2 Ladder	9"-23"
3 Ladder	23 1/8"-36"
4 Ladder	36"-49"
5 Ladder	49 1/8"-62"
6 Ladder	62 1/8"-75"
7 Ladder	75 1/8"-88"
8 Ladder	88 1/8"-101"

Tilt Motorization

AUTOMATE | ARC™ (Automate Radio Communication) motors offer a wire free or wired motorization option that is an easy to use and program solution to suit a large range of applications, with varying torques and speed levels.



Features include:

- Automate tilt motorization available
- Leveling control
- Simple limit setting and adjustment
- 3 operational speed settings available
- Favorite position
- 2-way RF communication
- 5-year motor warranty

Automate ARC Li-ion Motors:

- VT 1.0 Tilt DC motor (including battery wand and batteries)
- VT 1.0 Tilt DC motor only

Optional Power Supply:

- Plug in Power Supply
- Li-ion Rechargeable Battery Pack
- 12 V Wall Charger

Retail

\$500
\$312

Lithium Ion Battery Wire Free Motorization

AUTOMATE™ | ARC™ Venetian blind motor enables motorized tilting function of most 2" venetian blinds. Precisely control the openness of blind slats or simply recall a favorite position.

- Rechargeable battery pack with Li-ion battery
- Minimum Widths 18"
- Maximum sizes.
2" Avalon Faux Wood Blinds 36 sq. ft.

Automate Remote Control:

- Push 5 Remote – Available in White or Black
- Push 15 Remote – Available in White or Black
- 1 Channel Remote
- 1 Channel Cut in Wall Switch
- 2 Channel Cut in Wall Switch
- 15 Channel Cut in Wall Switch
- Automate Pulse Hub 2
- Automate Interior Sun Sensor

Retail

\$193
\$222
\$182
\$142
\$162
\$180
\$593
\$93

Wireless Controls

Automate | Compatible with all ARC motors, Paradigm remotes and switches feature a contemporary design with touch sensitive controls.

- Controls include 3 remote styles and 3 cut in wall switches
- Optional Automate Pulse Hub with Wi-Fi built in can be used to control blinds with most smart devices and some home automation systems. A local wireless network will be required.

Avalon Faux Wood Warranty

CACO, Inc. will extend a limited lifetime warranty on Avalon Faux Wood, a limited lifetime warranty on the head rail and components for Avalon Faux Wood; a limited 3-year warranty on Avalon Faux Wood operating cords, valance, slats and bottom rail; Rollease Acmeda **2" Tilt Motor** has a limited 7 year warranty.

Each blind is warranted to be free from defects in materials and workmanship to the original owner and limited to manually operated products only, provided that the blinds were: 1.) Installed in a residential dwelling. 2.) Properly installed in accordance with the installation instructions which accompany each blind to be installed in a window, door or other interior area for which they were intended. 3.) Maintained and cleaned in compliance with the **manufacturer's** recommendations.

Damage resulting from misuse, abuse, exposure to the elements, including but not limited to exposure to salty air, discoloration due to sunlight or passage of time, exposure to humidity, accidents, the use of steam, bleach, or any caustic abrasive, or solvent based cleaners, alterations or normal wear and tear upon the blinds are not covered by this warranty. Cord wear shall be considered as normal wear and tear. Avalon Faux Wood blinds are manufactured with PVC foam and contain no lead additives. Variations in grain and texture may appear randomly in slats, valance and bottom rail. Slight variations in color, as well as minimal warping may also occur. These are all natural occurring tendencies when dealing with PVC foam products and are considered acceptable. Returns for the above-mentioned reasons are not warranted.

The obligation of CACO's manufactured products and its distributors is limited to repair or replacement of the blinds or components found to be defective, at our option, provided the blinds are returned to an authorized CACO dealer or distributor and accompanied by "proof of purchase". CACO is not responsible for any shipping or labor costs associated for measuring, removing and re-installing blind from installed windows or fabricating alterations.

This warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall CACO be liable or responsible for incidental or consequential damages, or for any other direct or indirect damage, loss, cost, expense or fee. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.