



CACO, INC.
WINDOW FASHIONS

Version 1
3/1/2026

Retail Price Guide 2026

Designer Natural Woven Woods

Table of Contents

| | |
|---------------------------------------|-------|
| <u>Customer Service Policies</u> | 1-2 |
| <u>Designer Natural Woven Woods</u> | |
| Styles & Features | 3 |
| Measuring & Headrail Options | 4 |
| Shade Option & Limitation Charts | 5 |
| Features & Surcharges | 6 |
| Motorization | 7 |
| Pattern Identification | 8-9 |
| Cordless Limitations | 10-11 |
| Woven Wood Shade Pricing | |
| ▪ Dynasty Collection Charts | 12 |
| ▪ Galaxy Collection Charts | 13 |
| Special Notes & Ordering Instructions | 14 |
| Warranty, Care & Maintenance | 15 |

| | | | |
|--|---|--|---|
|  <p>WARNING</p> <p>5.1.3 XXXXXXXXXXXX</p> |  | <p>Window Blind Cord Can STRANGLE Your Child. Keep cords out of children's reach. Shorten cords to prevent reach. Move crib and furniture away – Children can climb furniture to reach cords.</p> |  |
|  <p>ADVERTENCIA</p> <p>Rev. 5/18 Print 5/18</p> | <p>La cuerda de la persiana puede ESTRANGULAR a su niño. Mantenga las cuerdas fuera del alcance de los niños. Acorte las cuerdas para evitar el alcance. Mueva la cuna y los muebles – Los niños pueden subir los muebles para alcanzar las cuerdas.</p> | | |

How to place an order

For your convenience, CACO provides you with the option of placing orders by either telephone, email, online or fax (if placed by fax, CACO will provide order forms at no additional cost; customers must request forms). Orders placed after 3:00 pm EST will be forwarded to the next business day.

Telephone orders

CACO Customer Service Representatives are available between the hours of 8:30 am and 5:00 pm Eastern Standard time at **1-800-552-5278**. Any order placed by phone requires a signed order confirmation returned to customer service by fax or email before proceeding with order. Keep in mind, when phoning in your order, it is important to have the following information available:

- Account number (if known)
- Individuals name that is calling
- P.O. number and/or side mark
- Color or colors
- Type of product ordered
- Measurements (width-first, length-second)
- Inside or outside mount (i.m./i.b or o.m./o.b)
- Control instructions
- Ship to address if different than sold-to
- Special instructions for shipping
- Valance instructions
- Any other special instructions
- Quote number, if order is placed from a previous quote

Fax and Email Orders

Fax orders can be placed any time of day or night including holidays at **1-866-926-5836** or email to **customerservice@cacoinc.com**. To ensure order accuracy for faxed orders, it is advisable to use the order forms CACO supplies or a comparable form. It is important to note the number of pages of your order, including the cover sheet to ensure that no pages will be missing. For fax or email orders please include all of the same information required for telephone orders. Any omission of pertinent information will only delay your orders manufacturing time.

Online Orders

Orders can be placed online at <https://88043.picbusiness.com/>. If you your account has not been set up to access our online portal, please contact support@cacoinc.com to sign up. This access allows you to quote, order as well as make payments online. Please note shutters are not available online to quote or place as orders, you will need to contact customer service for information about these products. Additionally, orders are released from internet hold and reviewed for credit at the daily 2:30 PM EST cutoff. Any orders submitted online after this time will be reviewed the following business day.

How to expedite an order

In some occasions we may be able to provide a faster ship date for emergency situations, however customer service must be contacted when placing this type of order to verify. Additionally, if next day and second day shipping are required the customer will incur any additional shipping cost for expedited shipping.

How to add on or make changes to an order

In the event that you wish to add to your original order, it is possible, if the order has not moved into fabrication. You will be required to submit changes in writing and must be signed by a person of authority indicating the items you wish to add or change. No verbal requests can be made. You will need to refer to the original P.O. number and indicate clearly the additions or changes you're requesting. Note: because add-ons may affect production time, check with customer service for any possible delays.

How to cancel an order

Cancellations or changes require an immediate response and can only take place up until the start of fabrication. You must first identify your P.O. number or side mark and then state the cancellation or change. Cancellations must be faxed or emailed in writing only, phone calls are not permitted. If an order has already been cut, a minimum charge of 50% will apply.

Should you order for the same room at different times?

This is a frequently asked question and should be addressed and explained at the point of sale. Under normal circumstances blinds, shades and verticals should be ordered for the same room at one time to prevent color deviations, as a result of dye and paint color variations from original lot to the other. If additional blinds, shades or verticals are ordered at a later time for the same room there can be a distinct color difference from the existing product to the new product. Also, window coverings that have been previously installed can have shade differentiations from newer products due to the progress of aging.

Questions concerning an order

Once you contact customer service you must have your P.O. number and/or side mark available.

Shipping and Handling Charges

- **Minimum order Fee:** \$25 shipping and handling fee will be added to any order with 2 units or less.
- **Per Unit Fee:** \$10 per unit shipping and handling fee will be added for all delivery orders with more than 2 units in lieu of the minimum order charge.
- **>90" Oversized Fee:** Any order with a product over 90" width (including oversized items such as valances that are not ordered spliced) will have an oversized fee of \$90 per unit up to \$180 maximum fee in addition to any minimum or per unit shipping and handling fees.
- **>104" Extended Oversized Fee:** Any order with a product over 104" (including oversized items such as valances that are not ordered spliced) will ship by LTL carrier and will incur an additional \$120 extended oversized fee per order in addition to any applicable minimum order, per unit and oversized handling fees.
- Accessorial LTL Truck delivery charges such as liftgate, inside delivery, re-consignment, re-delivery, etc. will be the responsibility of the receiving party.

Credit and additional charges

Open accounts are established by submitting a CACO credit application. You will be required to list trade and bank references as well as a current sales tax id number. C.O.D. accounts are also obligated to submit a credit application. Invoices are due within 30 days of the date posted. After 30 days accounts will be charged 1.5% interest per month. CACO reserves the right not to ship to accounts with past due balances.

Payment Policy

Current payment methods accepted are check, emailed or faxed checks for ACH processing, credit cards (Mastercard, Visa, Discover) and online payments by credit card or bank draft. Due to additional credit card fees, effective March 8th, a 2% processing fee will be added to all credit card payments. This fee can be avoided by either mailing checks to our PO Box or to expedite payments send a copy of your check along with our Check by Fax form by email to customerservice@cacoinc.com or fax to (866) 552-5278. Please note CACO will not automatically charge any credit card or process ACH transaction without a current, on file preauthorization forms, otherwise approval will be required at the time of each transaction.

If you receive product that has been visibly damaged while in transit

Before accepting any shipments, please examine each carton carefully. If shipment shows any signs of mistreatment or damage, i.e., wheel marks, crushed or bent cartons note this on the bill of lading and have the driver sign it and note damage. Should a replacement be necessary, CACO will bill you. Your replacement invoice will enable you to file a claim with the responsible carrier. It is imperative that you count all cartons prior to signing the bill of lading; any shortages must be noted on the bill of lading with the driver's signature.

Shipping discrepancies

If the product received does not agree with your packing slip, contact a CACO customer service representative within 24 hours. Your representative will verify any action needed for a resolution and expedite any necessary replacements.

If you should receive a defective product

Your warranty protects you against defective products (please read your warranty for all information, disclaimers and liabilities). Should you receive a defective product, contact CACO customer service and provide detailed information including your P.O. number. If the product is not sent back for repair, you will be invoiced for a replacement and required to return back the original product to CACO for inspection. Any issue arising past 30 days from receipt of original order will be required to return product for repair.

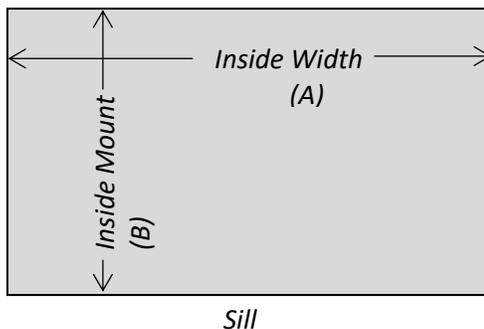
How to Measure

Inside mount

A. Measure the window opening at three different places and use the narrowest dimension when ordering. Be exact! The factory will make the blind slightly narrower, so it won't rub against the window casing. (See A inside mount).

B. Measure the height of the window from the top (soffit) down to the sill. NOTE: The finished blind length may have a tolerance of based on product.

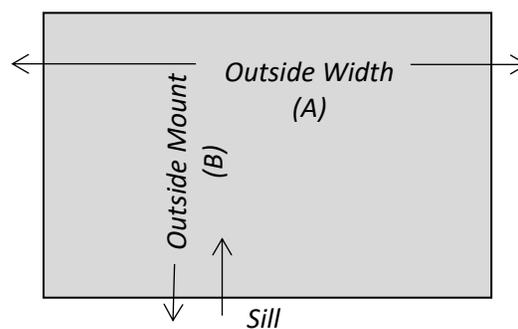
Based on product, CACO will automatically make a deduction on width for measurements submitted as inside mount.



Outside mount

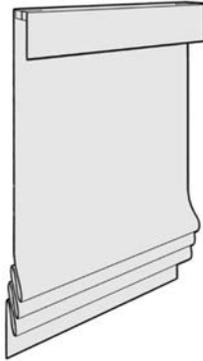
Measure exact width and height of the area to be covered. It is recommended that blinds overlap the window opening by at least 1 1/2" on each side to insure privacy and control sunlight. (See A outside mount). When installation is designed for "no sill," allow the blind to overlap the bottom of the window casing by at least 1 1/2". Blinds will be made to exact measurements given. NOTE: The finished blind length may have a tolerance of based on product.

CACO will not make any deductions for measurements submitted as outside mount.



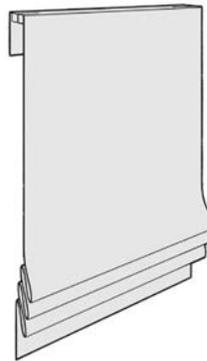
Styles & Features

Flat Fold Cordless (Standard)



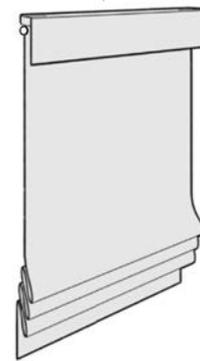
- Mounted on 1 1/2" x 3/4" wood headrail.
- Includes 6" front valance
- Minimums: Based on Pattern
- Maximums: Based on Pattern

Waterfall Cordless



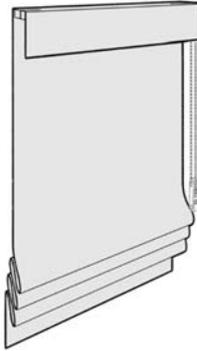
- Mounted on 1 1/2" x 3/4" wood headrail.
- Includes 6" back valance
- Minimums: Based on Pattern
- Maximums: Based on Pattern

Flat Fold Cordless (TDBU)



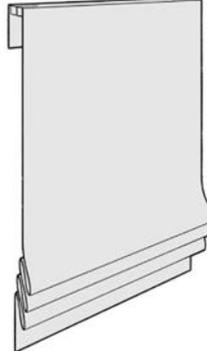
- Mounted on 1 5/16" x 1 9/16" metal headrail.
- Includes 6" front valance
- Minimums: Based on Pattern
- Maximums: Based on Pattern

Flat Fold (Loop Control)



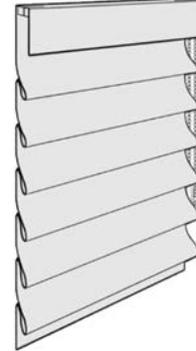
- Mounted on 1 1/2" x 3/4" or 2 1/2" x 3/4" wood headrail based on size.
- Includes 6" front valance
- Metal Bead Chain Only
- Minimums: Width - 18" Height - 24"
- Maximums: Width - 96" Height - 96"

Waterfall (Loop Control)



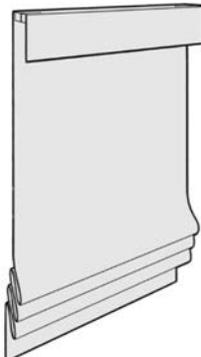
- Mounted on 1 1/2" x 3/4" or 2 1/2" x 3/4" wood headrail based on size.
- 4" back valance
- Controls hidden behind shade
- Metal Bead Chain Only
- Minimums: Width - 18" Height - 24"
- Maximums: Width - 96" Height - 96"

Hobbled (Loop Control)



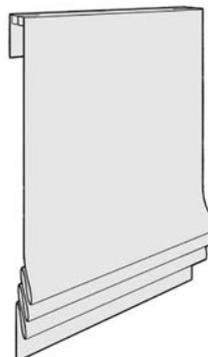
- Mounted on 1 1/2" x 3/4" or 2 1/2" x 3/4" wood headrail based on size.
- Includes 6" valance
- Hobble Shade retains Flat Fold Pleats in lowered position
- Metal Bead Chain Only
- Minimums: Width 18" Height - 24"
- Maximums: Width - 96" Height - 96"

Flat Fold Motorized



- Mounted on 1 1/2" x 3/4" wood headrail.
- Includes 6" front valance
- Minimums: Based on Pattern
- Maximums: Based on Pattern

Waterfall Motorized



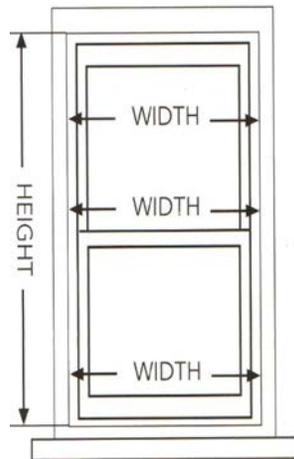
- Mounted on 1 1/2" x 3/4" wood headrail.
- Includes 6" front valance
- Minimums: Based on Pattern
- Maximums: Based on Pattern

Measuring and Headrail options

Measuring Instructions

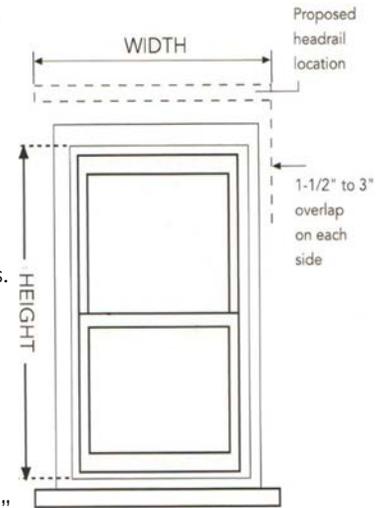
Inside Mount

- Measure inside width across at the top, middle and bottom of the window. Use the narrowest measurement when ordering. The factory will take a 1/4" deduction from each side for operational clearance (1/2" total).
- Measure inside height at the top and bottom. No deductions are taken from length measurements.
- L-Shaped bracket will be provided for installation.
- **Note:** Finished shade length may not be exactly as specified if exact dimension falls in the middle of a wide slat. Length tolerance of +/- 1"



Outside Mount

- Measure exact finished width of shade. It is recommended that 3" be added to shade width for standard overlap.
- Measure exact finished length of shade. It is recommended that 1" - 1 1/2" be added to shade length for a standard shade.
- No deductions are taken for outside mount measurements.
- Side returns included.
- Valance width will be approximately 1" wider than ordered width.
- **Note:** Finished shade length may not be exactly as specified if exact dimension falls in the middle of a wide slat. Length tolerance of +/- 1"

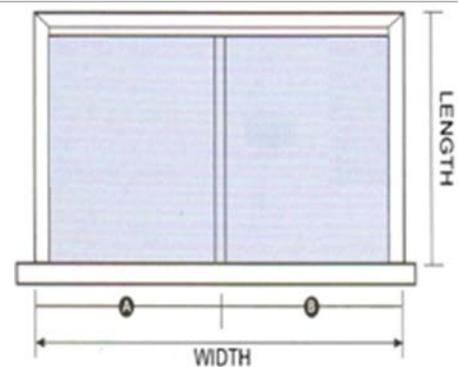


Two Shades on Headrail

- Shades can be mounted on one headrail for an additional surcharge.
- Flat Fold and Waterfall Styles only
 - Charged as individual shades
 - Available in Cordless & Loop Control
 - Loop mechanisms and must be ordered on opposite ends. (L/L, L/R, R/R, cannot be ordered R/L)
 - Minimum width 24"
 - Maximum shade size 102"
 - Valance maximum width without railroading is 96"

Measuring 2 on 1 Headrail:

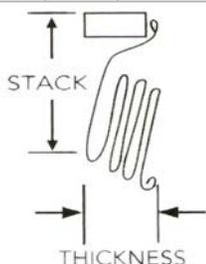
- Measure width of area shade is to cover
- Factory will allow a minimum of 1/2" between shades for Operating clearance.
- Total width of all shades must equal total headrail width.
- Measure length using standard inside/outside mount procedures
- For patio doors, measure length to within 1" of the floor from top of shade
- Cords should be on outside edges of shades.
- Wall installation is recommended



Stacking Dimensions

- All shades fully lifted stack to an average of 8"-10"
- Thickness of stack varies with different material weave.

| Stacking Chart | | | | |
|----------------|-----------------------|-------------------|----------------|-------------------|
| | Flat Fold & Waterfall | | Hobbled | |
| | Approx. Height | Approx. Thickness | Approx. Height | Approx. Thickness |
| 24" | 7.5" | 1.5" | 8.5" | 2.5" |
| 48" | 7.5" | 2.5" | 8.5" | 3" |
| 72" | 7.5" | 3.5" | 8.5" | 3.5" |
| 96" | 8" | 4.5" | 9" | 4.5" |



*Stacking averages:
Actual height may vary approx. +/-1"

Headrail Options

| Headrail Dimensions | Minimum Depth Requirements | | | | | Profile |
|-----------------------|----------------------------|---------|---------|-------------|--------------------|---------|
| | Depth | Height | Depth | Flush Mount | Outside mount | |
| Standard Cordless | 1-1/2" | 3/4" | 1-1/2" | 3" | 2" of Flat Surface | |
| Motorization | | | | | | |
| Slim Loop Control | 1-1/2" | 3/4" | 1-1/2" | 2-1/2" | 2" of Flat Surface | |
| Standard Loop Control | 2-1/2" | 3/4" | 2-1/2" | 3-1/2" | 2" of Flat Surface | |
| TDBU Cordless | 1-5/16" | 1-9/16" | 1-5/16" | 1-9/16" | 1" of Flat Surface | |

Shade option and limitation charts

| Shade Style Options All Patterns | | Styles | | | | | | | | | | | |
|-------------------------------------|---------------------|-----------|-----------|---------|-------------------|---------------------|--------------|----------|---------------|--------------|---------------|----------------|-----------------|
| | | Flat Fold | Waterfall | Hobbled | 1/2" Edge Binding | 2 1/2" Edge Binding | Motorization | Cordless | TDBU Cordless | Loop Control | Privacy Liner | Blackout Liner | 2-on-1 Headrail |
| Styles | Flat Fold | Y | | | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| | Waterfall | | Y | | Y | Y | Y | Y | N | Y | Y | Y | Y |
| | Hobbled | | | Y | Y | Y | N | N | N | Y | Y | Y | N |
| Upgrades | 1/2" Edge Binding | Y | Y | Y | Y | N | Y | Y | N | Y | Y | Y | Y |
| | 1 1/2" Edge Binding | Y | Y | Y | N | Y | Y | Y | N | Y | Y | Y | Y |
| | Cordless | Y | Y | N | Y | Y | N | Y | N | N | Y | Y | Y |
| | TDBU Cordless | Y | N | N | N | N | N | N | Y | N | Y | Y | N |
| | Loop Control | Y | Y | Y | Y | Y | N | N | N | Y | Y | Y | Y |
| | Privacy Liner | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | N | Y |
| | Blackout Liner | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | N | Y |
| | 2-on-1 Headrail | Y | Y | N | Y | Y | Y | Y | N | Y* | Y | Y | Y |
| Cord Position | Cord Position | Y | Y | Y | Y | Y | N | N | N | Y | Y | Y | N |
| | Ext. Bracket | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| | Hold Down Clips | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |

*2-on-1 shades ordered with Loop Control must be ordered with controls on opposite ends of each other (L/L, L/R, R/R only)

| Shade Limitations | | Minimum Width | Maximum Width | Minimum Height | Maximum Height |
|-------------------|---------------------|--------------------------|-------------------------------|----------------|-------------------------------|
| Styles | Flat Fold | 18" | 96" | 24" | 96" |
| | Waterfall | 18" | 96" | 24" | 96" |
| | Hobbled | 18" | 96" | 24" | 96" |
| Upgrades | 1/2" Edge Binding | 18" | 96" | 24" | 96" |
| | 1 1/2" Edge Binding | 18" | 96" | 24" | 96" |
| | Motorization | 24" | See Motorization limit chart | 36" | See Motorization limit chart |
| | Cordless | See Cordless limit chart | 96" | 24" | 96" |
| | Cordless TDBU | 18" | See Cordless TDBU limit chart | 24" | See Cordless TDBU limit chart |
| | Loop Control | 18" | 96" | 24" | 96" |
| | Privacy Liner | 18" | 96" | 24" | 96" |
| | Blackout Liner | 18" | 96" | 24" | 96" |
| | 2-on-1 Headrail | 24" | 96" | 24" | 96" |

Features and Surcharges

Cordless Standard Features

- Cordless Flat Fold or Cordless Waterfall are standard – other styles require surcharge
- 6" Standard Valance for Flat Fold
- Valance side returns on outside mount only
- Wood headrail 1 1/2" width

Cordless TDBU Standard Features

- Flat Fold Only
- 2 handles control the shade
- Front Valance attached with double sided Velcro
- White Metal Headrail Only, please note this headrail is different from the current woven wood headrail system. If ordering shades side by side, please make sure the shades are ordered with the same option
- Hidden L brackets instead of standard brackets

| | | | | | |
|----------------|-----|-----|-----|-----|-----|
| Width up to | 24" | 36" | 48" | 60" | 72" |
| TDBU Surcharge | 124 | 148 | 173 | 214 | 254 |

Loop Chain Control Features

- Left or Right control positions
 - Not available with Cordless, TDBU or Motorization.
- Only available in cord loop, not PVC loop
- Loop control cord available in Stainless or Bronze chain
- Compliant Tension device
- Minimum Width 24"
- Maximum Height 120"
- 2 Wood headrail widths based on shade size:
 - 1 1/2" width Slim Loop Control Headrail will be used on shades up 72" x 72" except for patterns B2264, B2265, B3311 & B3312, where the maximum size is 60" X 60". This is an estimate and can vary based on pattern selected or shade size.
 - 2 1/2" width Standard Loop Control Headrail will be used on shades larger than 72" x 72" except for patterns B2264, B2265, B3311 & B3312, where the minimum size is 60" X 60". This is an estimate and can vary based on pattern selected or shade size.

No Charge Options

- Hold down clips
- Extension Brackets
- Returns on outside mount shades. Returns are made to the side of the front or back valance. Square, camel colored Velcro will be provided to attach returns
- Optional Regular side returns for inside mount shades

Surcharges

- Hobbled Shade, Liner and Edge Banding subject to 30% surcharge
- Tile Cutouts \$9 surcharge per cut, must provide sketch with exact measurements for "in" and "up"
- Edge Banding
 - Available in 1/2" or 1 1/2" widths
 - Mitered corners for 1.5" edge banding
 - Color coordinated thread
 - Fabric sewn on left/right/bottom of shade body, except Flat Fold valance or Cordless shades are left/right only

1/2" Fabric Edge Banding:

| | | | | | | | | |
|--------|-----|-----|-----|-----|-----|-----|------|------|
| Length | 36" | 48" | 60" | 72" | 84" | 96" | 108" | 120" |
| | 62 | 70 | 79 | 89 | 98 | 112 | 123 | 133 |

1 1/2" Fabric Edge Banding (Mitered):

| | | | | | | | | |
|--------|-----|-----|-----|-----|-----|-----|------|------|
| Length | 36" | 48" | 60" | 72" | 84" | 96" | 108" | 120" |
| | 128 | 146 | 167 | 186 | 212 | 243 | 273 | 299 |

| Edge Banding Colors | |
|---------------------|--------|
| Color | Number |
| White | 001 |
| Oyster | 002 |
| Navy | 007 |
| Caramel | 048 |
| Chocolate | 033 |
| Silver | 039 |
| Warm Gray | 043 |
| Vanilla | 006 |

Privacy & Blackout Liners

- Lining is attached to the back of the shade.
- Liner surcharge is added to the price of the shade
- Privacy Liner: Allows sunlight to filter through.
- Blackout Liner: Opaque room darkening liner with exterior off white lining.
- Standard design for shades is with the liner color facing interior and white back facing the exterior or street. Shades can be ordered in reverse but need to be requested with the color facing the street.
- Lining is subject to wrinkling.
- 30% Surcharge for Hobbled Shade Liner.

Privacy Liner

| | | | | | | | | | | |
|------------|---------------|-------------|------------|-----|-----|-----|-----|-----|-----|-----|
| | 2294P-White | 2290P-Cream | 2291P-Teak | | | | | | | |
| | 2277P-Natural | 2273P-Gray | | | | | | | | |
| Width to: | 24" | 30" | 36" | 42" | 48" | 60" | 72" | 84" | 96" | |
| Length to: | 36" | 59 | 66 | 74 | 81 | 101 | 133 | 152 | 170 | 189 |
| | 42" | 63 | 70 | 79 | 87 | 112 | 146 | 167 | 186 | 207 |
| | 48" | 68 | 77 | 86 | 95 | 121 | 158 | 181 | 204 | 225 |
| | 54" | 71 | 81 | 92 | 102 | 131 | 169 | 194 | 220 | 245 |
| | 60" | 77 | 86 | 99 | 110 | 140 | 182 | 208 | 237 | 263 |
| | 66" | 81 | 92 | 105 | 117 | 150 | 193 | 223 | 253 | 282 |
| | 72" | 85 | 97 | 110 | 125 | 159 | 206 | 237 | 269 | 301 |
| | 78" | 115 | 132 | 148 | 166 | 224 | 285 | 327 | 368 | 409 |
| | 84" | 118 | 138 | 156 | 175 | 237 | 299 | 344 | 389 | 434 |
| | 90" | 124 | 145 | 163 | 183 | 247 | 314 | 360 | 408 | 455 |
| | 96" | 130 | 150 | 170 | 191 | 260 | 328 | 378 | 428 | 478 |
| | 102" | 133 | 155 | 178 | 199 | 271 | 343 | 396 | 450 | 503 |
| | 108" | 139 | 162 | 184 | 207 | 283 | 357 | 413 | 469 | 524 |
| | 114" | 145 | 168 | 192 | 216 | 296 | 371 | 431 | 490 | 549 |
| | 120" | 148 | 174 | 199 | 224 | 306 | 386 | 449 | 509 | 570 |

Blackout Liner

| | | | | | | | | | | |
|------------|----------------|--------------|-------------|-----|-----|-----|-----|-----|-----|-----|
| | 2294BO-White | 2290BO-Cream | 2291BO-Teak | | | | | | | |
| | 2277BO-Natural | 2273BO-Gray | | | | | | | | |
| Width to: | 24" | 30" | 36" | 42" | 48" | 60" | 72" | 84" | 96" | |
| Length to: | 36" | 70 | 81 | 91 | 101 | 124 | 162 | 186 | 209 | 235 |
| | 42" | 75 | 89 | 99 | 110 | 137 | 178 | 206 | 232 | 259 |
| | 48" | 81 | 95 | 108 | 122 | 148 | 193 | 223 | 253 | 284 |
| | 54" | 87 | 102 | 116 | 131 | 162 | 209 | 243 | 275 | 309 |
| | 60" | 93 | 109 | 124 | 140 | 174 | 224 | 261 | 297 | 334 |
| | 66" | 99 | 117 | 132 | 151 | 186 | 240 | 279 | 319 | 358 |
| | 72" | 104 | 124 | 141 | 161 | 199 | 255 | 299 | 340 | 383 |
| | 78" | 135 | 158 | 181 | 204 | 274 | 345 | 401 | 455 | 509 |
| | 84" | 140 | 166 | 190 | 214 | 289 | 365 | 423 | 481 | 539 |
| | 90" | 147 | 173 | 199 | 224 | 304 | 383 | 445 | 507 | 570 |
| | 96" | 154 | 182 | 208 | 236 | 319 | 403 | 468 | 534 | 599 |
| | 102" | 160 | 189 | 217 | 247 | 332 | 421 | 491 | 560 | 629 |
| | 108" | 167 | 197 | 227 | 258 | 347 | 439 | 513 | 585 | 659 |
| | 114" | 171 | 205 | 236 | 269 | 362 | 458 | 534 | 612 | 689 |
| | 120" | 178 | 212 | 245 | 279 | 377 | 476 | 558 | 638 | 719 |

Motorization

- Available in Flat fold or Waterfall styles
- Wood headrail 1 1/2" width
- Not available in Loop Control or Hobbled Shade
- Motor has built-in rechargeable lithium battery, using charger DC264 (1.1 Nm motor) to recharge
- The average motor charge will last about six months with everyday use.
- Remote control (White Only) can operate up to 15 shades
- Designate left or right for charging lead to accommodate power source.
- Shades will be programed before shipping, so notes will need to be made on order form to designate what shades will be assigned to which channel(s).



| Automate Motorization Price | |
|-----------------------------|-----------|
| Automate 1.1 Nm Li-ion | |
| 12V Motor | \$206 Net |
| Wall Charger 12V | \$29 Net |
| Paradigm 15 Channel | |
| Remote | \$55 Net |
| Pulse Hub | \$191 Net |
| Solar Panel | \$37 Net |

| Motorization Limitations for Dynasty Patterns | | 72" DROP (Max. Width) | | 96" DROP (Max. Width) | |
|---|---|-----------------------|-------------|-----------------------|-------------|
| Chart | Pattern Name | Without Lining | With lining | Without Lining | With lining |
| 1 | Beijin – Smoke / Storm | 96" | 84" | 78" | 60" |
| 1 | Cortina – Latte / Shale | 96" | 84" | 78" | 60" |
| 1 | Yunnan – Cloud / Stone | 96" | 84" | 78" | 60" |
| 2 | Lhasa – Noir / White Sand | 90" | 72" | 66" | 54" |
| 2 | Meteor – Leaf / Shadow / Snow | 96" | 96" | 96" | 72" |
| 2 | Ningxia – Graystone / Taupe / White | 96" | 90" | 90" | 66" |
| 2 | Prarie – Taupe / Snow | 96" | 84" | 78" | 60" |
| 2 | Techno – Cinder / Haze | 96" | 84" | 78" | 60" |
| 3 | Hampton – Bisque / Natural / Slate | 96" | 96" | 96" | 78" |
| 3 | Tibet – Flax / Sterling | 96" | 96" | 96" | 96" |
| 4 | Chelsea – Sand / Stone | 96" | 96" | 96" | 96" |
| 4 | Havana – Café / Hemp / Pearl / Silver | 96" | 96" | 96" | 96" |
| 4 | Sand Dune – Gray / Marble / Taupe / White | 96" | 96" | 96" | 96" |
| 4 | Seawave – Bark / Mushroom / Slate | 96" | 96" | 96" | 84" |
| 5 | Classic Braid – Chestnut / Natural / Silver | 96" | 96" | 96" | 96" |
| 5 | Comoros – Natural / Pale Gray | 96" | 96" | 96" | 96" |
| 5 | Crosswave – Sand / Sandal | 96" | 96" | 96" | 96" |
| 5 | Senegal – Dune / Ivory / Toast / Silver | 96" | 96" | 96" | 96" |

| Motorization Limitations for Galaxy Patterns | | 72" DROP (Max. Width) | | 96" DROP (Max. Width) | |
|--|--|-----------------------|-------------|-----------------------|-------------|
| Chart | Pattern Name | Without Lining | With lining | Without Lining | With lining |
| 1 | Zagoli Sienna | 96" | 84" | 72" | 60" |
| 1 | Argos | 96" | 84" | 72" | 60" |
| 1 | Kyoto – Frost / Russet | 96" | 96" | 96" | 96" |
| 2 | Mesabi White | 90" | 96" | 84" | 72" |
| 2 | Bamboo Harvest | 84" | 72" | 60" | 48" |
| 2 | Aris Wheat | 96" | 96" | 96" | 96" |
| 2 | Edessa Cream | 96" | 96" | 96" | 84" |
| 3 | Lulea Snow | 96" | 96" | 96" | 96" |
| 4 | Luxor – Chestnut / Sand / Silver Charm | 96" | 96" | 96" | 96" |
| 4 | Lyon – Chalk / Glacier / Taupe | 96" | 96" | 96" | 72" |
| 4 | Aroyo – Gray / Pale Smoke / Thunder | 96" | 96" | 96" | 96" |
| 4 | Essex – Late / Sage / Straw / White Cloud | 96" | 96" | 96" | 96" |
| 4 | Lakeshore – Latte / Straw / White Sands | 96" | 96" | 96" | 96" |
| 4 | Sanoma – Caramel / Concrete / Rust / Sabds | 96" | 96" | 96" | 96" |
| 4 | Hudson – Flax / Pebble | 96" | 96" | 96" | 96" |
| 4 | Timmins – Cream / Fossil / Seal | 96" | 96" | 96" | 96" |
| 4 | Serenity Mist | 96" | 96" | 96" | 96" |
| 4 | Avedon | 96" | 96" | 96" | 96" |
| 5 | Kingston – Rice / Rock / Smoke | 96" | 96" | 96" | 96" |
| 5 | Giza – Midnight / Snow / Wheat | 96" | 96" | 96" | 96" |
| 5 | Chatou – Snow / Star / Stone | 96" | 96" | 96" | 96" |
| 5 | Dawson – Marble / Tea / White | 96" | 96" | 96" | 96" |
| 5 | Zaria – Mink / Silver White | 96" | 96" | 96" | 96" |
| 5 | Boras Snow | 96" | 96" | 96" | 96" |
| 5 | Amour Wheat | 96" | 84" | 72" | 60" |
| 5 | Bengali Sand | 96" | 96" | 96" | 96" |
| 5 | Goya – Dawn / Wheat | 96" | 96" | 96" | 96" |
| 6 | Moncton – Granite / Snow Gray / Snow White | 96" | 96" | 96" | 96" |
| 6 | Zeffa – Grayish White / Mushroom / White / | 96" | 96" | 96" | 96" |
| 6 | Kuwada – Cotton / Lava / Stone | 96" | 96" | 96" | 96" |
| 6 | Surroy – Amber / Pearl / Tea / Whiterock | 96" | 96" | 96" | 96" |
| 6 | Winnipeg – Cream / Silver | 96" | 96" | 96" | 96" |

Dynasty Pattern Identification

| Dynasty Patterns | | | |
|-------------------------|----------------|------------------------|-------------------------|
| Chart Listed on Samples | Pattern Number | Pattern Name | Roman Shade Price Chart |
| 1 | B3205 | Beijin Smoke | Dynasty 1 |
| 1 | B3206 | Beijin Storm | Dynasty 1 |
| 1 | B3201 | Cortina Latte | Dynasty 1 |
| 1 | B3202 | Cortina Shale | Dynasty 1 |
| 1 | B3211 | Yunnan Cloud | Dynasty 1 |
| 1 | B3212 | Yunnan Stone | Dynasty 1 |
| 2 | B3311 | Lhasa Noir | Dynasty 2 |
| 2 | B3312 | Lhasa White Sand | Dynasty 2 |
| 2 | B3322 | Meteor Leaf | Dynasty 2 |
| 2 | B3321 | Meteor Shadow | Dynasty 2 |
| 2 | B3323 | Meteor Snow | Dynasty 2 |
| 2 | B3353 | Ningxia Graystone | Dynasty 2 |
| 2 | B3352 | Ningxia Taupe | Dynasty 2 |
| 2 | B3351 | Ningxia White | Dynasty 2 |
| 2 | B3341 | Prarie Taupe | Dynasty 2 |
| 2 | B3342 | Prarie Snow | Dynasty 2 |
| 2 | B3332 | Techno Cinder | Dynasty 2 |
| 2 | B3331 | Techno Haze | Dynasty 2 |
| 3 | BJ3406 | Hampton Bisque | Dynasty 3 |
| 3 | BJ3405 | Hampton Natural | Dynasty 3 |
| 3 | BJ3407 | Hampton Slate | Dynasty 3 |
| 3 | BJ3416 | Tibet Flax | Dynasty 3 |
| 3 | BJ3415 | Tibet Sterling | Dynasty 3 |
| 4 | BP3506 | Chelsea Sand | Dynasty 3 |
| 4 | BP3505 | Chelsea Stone | Dynasty 4 |
| 4 | J3517 | Havana Café | Dynasty 4 |
| 4 | J3515 | Havana Hemp | Dynasty 4 |
| 4 | J3516 | Havana Pearl | Dynasty 4 |
| 4 | J3518 | Havana Silver | Dynasty 4 |
| 4 | BP3504 | Sand Dune Gray | Dynasty 4 |
| 4 | BP3501 | Sand Dune Marble | Dynasty 4 |
| 4 | BP3503 | Sand Dune Taupe | Dynasty 4 |
| 4 | BP3502 | Sand Dune White | Dynasty 4 |
| 4 | BP3511 | Seawave Bark | Dynasty 4 |
| 4 | BP3512 | Seawave Mushroom | Dynasty 4 |
| 4 | BP3513 | Seawave Slate | Dynasty 4 |
| 5 | BJ3613 | Classic Braid Chestnut | Dynasty 5 |
| 5 | BJ3611 | Classic Braid Natural | Dynasty 5 |
| 5 | BJ3612 | Classic Braid Silver | Dynasty 5 |
| 5 | J3608 | Comoros Natural | Dynasty 5 |
| 5 | J3607 | Comoros Pale Gray | Dynasty 5 |
| 5 | J3602 | Crosswave Sand | Dynasty 5 |
| 5 | J3601 | Crosswave Sandle | Dynasty 5 |
| 5 | J3604 | Senegal Dune | Dynasty 5 |
| 5 | J3603 | Senegal Ivory | Dynasty 5 |
| 5 | J3606 | Senegal Silver | Dynasty 5 |
| 5 | J3605 | Senegal Toast | Dynasty 5 |

Galaxy Pattern Identification

| Galaxy Patterns | | | |
|-------------------------|----------------|-----------------------|-------------------------|
| Chart Listed on Samples | Pattern Number | Pattern Name | Roman Shade Price Chart |
| 1 | BB1001 | Argos | Galaxy 1 |
| 1 | BB1268 | Kyoto Frost | Galaxy 1 |
| 1 | BB1266 | Kyoto Russet | Galaxy 1 |
| 1 | BB1080 | Zagoli Sienna | Galaxy 1 |
| 2 | BB2780 | Aris Wheat | Galaxy 2 |
| 2 | BB2264 | Bamboo Harvest | Galaxy 2 |
| 2 | BB2090 | Edessa Cream | Galaxy 2 |
| 2 | BB2253 | Mesabi White | Galaxy 2 |
| 3 | BJ3403 | Lulea Snow | Galaxy 3 |
| 4 | BY4201 | Arroyo Thunder | Galaxy 4 |
| 4 | BY4202 | Arroyo Gray | Galaxy 4 |
| 4 | BY4203 | Arroyo Pale Smoke | Galaxy 4 |
| 4 | BJ4350 | Avedon | Galaxy 4 |
| 4 | PB4190 | Essex Latte | Galaxy 4 |
| 4 | PB4170 | Essex Sage | Galaxy 4 |
| 4 | PB4180 | Essex Straw | Galaxy 4 |
| 4 | PB4160 | Essex White Cloud | Galaxy 4 |
| 4 | PB4212 | Hudson Flax | Galaxy 4 |
| 4 | PB4210 | Hudson Pebble | Galaxy 4 |
| 4 | BJ4523 | Serenity Mist | Galaxy 4 |
| 4 | PB4102 | Lakeshore Latte | Galaxy 4 |
| 4 | PB4103 | Lakeshore Straw | Galaxy 4 |
| 4 | PB4101 | Lakeshore White Sands | Galaxy 4 |
| 4 | PB4250 | Luxor Chestnut | Galaxy 4 |
| 4 | PB4260 | Luxor Sand | Galaxy 4 |
| 4 | PB4270 | Luxor Silver Charm | Galaxy 4 |
| 4 | PB4383 | Lyon Chalk | Galaxy 4 |
| 4 | PB4373 | Lyon Glacier | Galaxy 4 |
| 4 | PB4363 | Lyon Taupe | Galaxy 4 |
| 4 | PP4703 | Sanoma Caramel | Galaxy 4 |
| 4 | PP4705 | Sanoma Concrete | Galaxy 4 |
| 4 | PP4706 | Sanoma Ginger | Galaxy 4 |
| 4 | PP4704 | Sanoma Rust | Galaxy 4 |
| 4 | PP4702 | Sanoma Sands | Galaxy 4 |
| 4 | PP4701 | Sanoma Snow | Galaxy 4 |
| 4 | PB4240 | Timmins Cream | Galaxy 4 |
| 4 | PB4220 | Timmins Fossil | Galaxy 4 |
| 4 | PB4230 | Timmins Seal | Galaxy 4 |

| Galaxy Patterns | | | |
|-------------------------|----------------|---------------------|-------------------------|
| Chart Listed on Samples | Pattern Number | Pattern Name | Roman Shade Price Chart |
| 5 | BJ5525 | Amour Wheat | Galaxy 5 |
| 5 | BJ5240 | Bengali Sand | Galaxy 5 |
| 5 | BJ5514 | Boras Sno | Galaxy 5 |
| 5 | PB5480 | Chatou Snow | Galaxy 5 |
| 5 | PB5460 | Chatou Star | Galaxy 5 |
| 5 | PB5470 | Chatou Stone | Galaxy 5 |
| 5 | PY5510 | Dawson Marble | Galaxy 5 |
| 5 | PY5530 | Dawson Tea | Galaxy 5 |
| 5 | PY5520 | Dawson White | Galaxy 5 |
| 5 | PB5420 | Giza Midnight | Galaxy 5 |
| 5 | PB5430 | Giza Wheat | Galaxy 5 |
| 5 | PB5440 | Giza Snow | Galaxy 5 |
| 5 | PP5740 | Kingston Rice | Galaxy 5 |
| 5 | PP5730 | Kingston Rock | Galaxy 5 |
| 5 | PP5720 | Kingston Smoke | Galaxy 5 |
| 5 | JJ5010 | Goya Dawn | Galaxy 5 |
| 5 | JJ5050 | Goya Wheat | Galaxy 5 |
| 5 | PY5313 | Zaria Mink | Galaxy 5 |
| 5 | PY5311 | Zaria Silver White | Galaxy 5 |
| 6 | JP6874 | Kuwada Cotton | Galaxy 6 |
| 6 | JP6872 | Kuwada Lava | Galaxy 6 |
| 6 | JP6870 | Kuwada Stone | Galaxy 6 |
| 6 | JP6778 | Moncton Snow White | Galaxy 6 |
| 6 | JP6779 | Moncton Snow Gray | Galaxy 6 |
| 6 | JP6777 | Moncton Granite | Galaxy 6 |
| 6 | JP6813 | Surroy Pearl | Galaxy 6 |
| 6 | JP6811 | Surroy Whiterock | Galaxy 6 |
| 6 | JP6810 | Surroy Amber | Galaxy 6 |
| 6 | JP6812 | Surroy Tea | Galaxy 6 |
| 6 | PY6832 | Winnipeg Cream | Galaxy 6 |
| 6 | PY6830 | Winnipeg Silver | Galaxy 6 |
| 6 | JP6334 | Zeffa White | Galaxy 6 |
| 6 | JP6335 | Zeffa Whitish Gray | Galaxy 6 |
| 6 | JP6336 | Zeffa Grayish White | Galaxy 6 |
| 6 | JP6333 | Zeffa Mushroom | Galaxy 6 |

Cordless Pattern Limitations

| Cordless Limitations for Dynasty Patterns | | Width | | Length | |
|---|---|---------|---------|---------|---------|
| Chart | Pattern Name | Minimum | Maximum | Minimum | Maximum |
| 1 | Beijin – Smoke / Storm | 19" | 96" | 24" | 96" |
| 1 | Cortina – Latte / Shale | 19" | 96" | 24" | 96" |
| 1 | Yunnan – Cloud / Stone | 19" | 96" | 24" | 96" |
| 2 | Lhasa – Noir / White Sand | 18" | 96" | 24" | 96" |
| 2 | Meteor – Leaf / Shadow / Snow | 18" | 96" | 24" | 96" |
| 2 | Ningxia – Graystone / Taupe / White | 19" | 96" | 24" | 96" |
| 2 | Prarie – Taupe / Snow | 19" | 96" | 24" | 96" |
| 2 | Techno – Cinder / Haze | 18" | 96" | 24" | 96" |
| 3 | Hampton – Bisque / Natural / Slate | 18" | 96" | 24" | 96" |
| 3 | Tibet – Flax / Sterling | 18" | 96" | 24" | 96" |
| 4 | Chelsea – Sand / Stone | 18" | 96" | 24" | 96" |
| 4 | Havana – Café / Hemp / Pearl / Silver | 18" | 96" | 24" | 96" |
| 4 | Sand Dune – Gray / Marble / Taupe / White | 18" | 96" | 24" | 96" |
| 4 | Seawave – Bark / Mushroom / Slate | 18" | 96" | 24" | 96" |
| 5 | Classic Braid – Chestnut / Natural / Silver | 22" | 96" | 24" | 96" |
| 5 | Comoros – Natural / Pale Gray | 18" | 96" | 24" | 96" |
| 5 | Crosswave – Sand / Sandal | 19" | 96" | 24" | 96" |
| 5 | Senegal – Dune / Ivory / Toast / Silver | 18" | 96" | 24" | 96" |

| Cordless Limitations for Galaxy Patterns | | Width | | Length | |
|--|---|---------|---------|---------|---------|
| Chart | Pattern Name | Minimum | Maximum | Minimum | Maximum |
| 1 | Zagoli Sienna | 19" | 72" | 24" | 72" |
| 1 | Argos | 19" | 72" | 24" | 72" |
| 1 | Kyoto – Frost / Russet | 19" | 72" | 24" | 72" |
| 2 | Mesabi White | 18" | 72" | 24" | 72" |
| 2 | Bamboo Harvest | 19" | 72" | 24" | 72" |
| 2 | Aris Wheat | 18" | 72" | 24" | 72" |
| 2 | Edessa Cream | 18" | 96" | 24" | 96" |
| 3 | Lulea Snow | 19" | 96" | 24" | 96" |
| 4 | Luxor – Chestnut / Sand / Silver Charm | 18" | 96" | 24" | 96" |
| 4 | Lyon – Chalk / Glacier / Taupe | 18" | 96" | 24" | 96" |
| 4 | Arroyo – Gray / Pale Smoke / Thunder | 18" | 96" | 24" | 96" |
| 4 | Essex – Late / Sage / Straw / White Cloud | 18" | 96" | 24" | 96" |
| 4 | Arroyo – Gray / Pale Smoke / Thunder | 18" | 96" | 24" | 96" |
| 4 | Essex – Latte / Sage / Straw / White Cloud | 18" | 96" | 24" | 96" |
| 4 | Lakeshore – Latte / Straw / White Sands | 18" | 96" | 24" | 96" |
| 4 | Sanoma – Caramel / Concrete / Rust / Sabds | 22" | 96" | 24" | 96" |
| 4 | Hudson – Flax / Pebble | 18" | 96" | 24" | 96" |
| 4 | Timmins – Cream / Fossil / Seal | 18" | 96" | 24" | 96" |
| 4 | Serenity Mist | 18" | 96" | 24" | 96" |
| 4 | Avedon | 18" | 96" | 24" | 96" |
| 5 | Kingston – Rice / Rock / Smoke | 18" | 96" | 24" | 96" |
| 5 | Giza – Midnight / Snow / Wheat | 19" | 96" | 24" | 96" |
| 5 | Chatou – Snow / Star / Stone | 18" | 96" | 24" | 96" |
| 5 | Dawson – Marble / Tea / White | 18" | 96" | 24" | 96" |
| 5 | Zaria – Mink / Silver White | 18" | 96" | 24" | 96" |
| 5 | Boras Snow | 18" | 96" | 24" | 96" |
| 5 | Amour Wheat | 18" | 96" | 24" | 96" |
| 5 | Bengali Sand | 18" | 96" | 24" | 96" |
| 5 | Goya – Dawn / Wheat | 18" | 96" | 24" | 96" |
| 6 | Moncton – Granite / Snow Gray / Snow White | 18" | 96" | 24" | 96" |
| 6 | Zeffa – Grayish White / Mushroom / White / Whitish Gray | 18" | 96" | 24" | 96" |
| 6 | Kuwada – Cotton / Lava / Stone | 18" | 96" | 24" | 96" |
| 6 | Surroy – Amber / Pearl / Tea / Whiterock | 18" | 96" | 24" | 96" |
| 6 | Winnipeg – Cream / Silver | 18" | 96" | 24" | 96" |

TDBU Cordless Pattern Limitations

| Cordless Limitations for Dynasty Patterns | | Without Lining | | With Lining | |
|---|---|----------------|------------|-------------|------------|
| Chart | Pattern Name | Max Width | Max Length | Max Width | Max Length |
| 1 | Beijin – Smoke / Storm | N/A | N/A | N/A | N/A |
| 1 | Cortina – Latte / Shale | N/A | N/A | N/A | N/A |
| 1 | Yunnan – Cloud / Stone | N/A | N/A | N/A | N/A |
| 2 | Lhasa – Noir / White Sand | N/A | N/A | N/A | N/A |
| 2 | Meteor – Leaf / Shadow / Snow | N/A | N/A | N/A | N/A |
| 2 | Ningxia – Graystone / Taupe / White | N/A | N/A | N/A | N/A |
| 2 | Prarie – Taupe / Snow | N/A | N/A | N/A | N/A |
| 2 | Techno – Cinder / Haze | N/A | N/A | N/A | N/A |
| 3 | Hampton – Bisque / Natural / Slate | 60" | 72" | 60" | 54" |
| 3 | Tibet – Flax / Sterling | 72" | 72" | 60" | 72" |
| 4 | Chelsea – Sand / Stone | 72" | 72" | 60" | 60" |
| 4 | Havana – Café / Hemp / Pearl / Silver | 72" | 72" | 72" | 72" |
| 4 | Sand Dune – Gray / Marble / Taupe / White | 72" | 72" | 72" | 72" |
| 4 | Seawave – Bark / Mushroom / Slate | 72" | 72" | 60" | 72" |
| 5 | Classic Braid – Chestnut / Natural / Silver | 72" | 72" | 60" | 72" |
| 5 | Comoros – Natural / Pale Gray | 72" | 72" | 72" | 72" |
| 5 | Crosswave – Sand / Sandal | 72" | 72" | 72" | 72" |
| 5 | Senegal – Dune / Ivory / Toast / Silver | 72" | 72" | 72" | 72" |

| Cordless Limitations for Galaxy Patterns | | Without Lining | | With Lining | |
|--|---|----------------|------------|-------------|------------|
| Chart | Max Width | Max Width | Max Length | Max Width | Max Length |
| 1 | Zagoli Sienna | N/A | N/A | N/A | N/A |
| 1 | Argos | N/A | N/A | N/A | N/A |
| 1 | Kyoto – Frost / Russet | N/A | N/A | N/A | N/A |
| 2 | Mesabi White | N/A | N/A | N/A | N/A |
| 2 | Bamboo Harvest | N/A | N/A | N/A | N/A |
| 2 | Aris Wheat | N/A | N/A | N/A | N/A |
| 2 | Edessa Cream | N/A | N/A | N/A | N/A |
| 3 | Lulea Snow | N/A | N/A | N/A | N/A |
| 4 | Luxor – Chestnut / Sand / Silver Charm | 60" | 72" | 60" | 54" |
| 4 | Lyon – Chalk / Glacier / Taupe | 60" | 54" | 48" | 54" |
| 4 | Arroyo – Gray / Pale Smoke / Thunder | 60" | 72" | 60" | 54" |
| 4 | Essex – Late / Sage / Straw / White Cloud | 72" | 72" | 72" | 72" |
| 4 | Lakeshore – Latte / Straw / White Sands | 72" | 72" | 60" | 72" |
| 4 | Sanoma – Caramel / Concrete / Rust / Sabds | 72" | 72" | 72" | 66" |
| 4 | Hudson – Flax / Pebble | 72" | 72" | 60" | 72" |
| 4 | Timmins – Cream / Fossil / Seal | 72" | 72" | 60" | 72" |
| 4 | Serenity Mist | N/A | N/A | N/A | N/A |
| 4 | Avedon | N/A | N/A | N/A | N/A |
| 5 | Kingston – Rice / Rock / Smoke | 72" | 72" | 60" | 72" |
| 5 | Giza – Midnight / Snow / Wheat | 72" | 72" | 60" | 66" |
| 5 | Chatou – Snow / Star / Stone | 72" | 72" | 60" | 72" |
| 5 | Dawson – Marble / Tea / White | 72" | 72" | 72" | 72" |
| 5 | Zaria – Mink / Silver White | 72" | 72" | 72" | 66" |
| 5 | Boras Snow | 72" | 66" | 60" | 60" |
| 5 | Amour Wheat | N/A | N/A | N/A | N/A |
| 5 | Bengali Sand | 72" | 66" | 60" | 60" |
| 5 | Goya – Dawn / Wheat | 72" | 72" | 72" | 66" |
| 6 | Moncton – Granite / Snow Gray / Snow White | 72" | 72" | 72" | 72" |
| 6 | Zeffa – Grayish White / Mushroom / White / Whitish Gray | 72" | 72" | 72" | 66" |
| 6 | Kuwada – Cotton / Lava / Stone | 72" | 72" | 72" | 72" |
| 6 | Surroy – Amber / Pearl / Tea / Whiterock | 72" | 72" | 60" | 72" |
| 6 | Winnipeg – Cream / Silver | 72" | 72" | 60" | 72" |

Dynasty Patterns Shade Price Charts

Dynasty 1

| | | Beinin | | Cortina | | | Yunnan | | | | |
|------------|------|--------|-----|---------|------|------|--------|------|------|------|-----|
| | | Width | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 421 | 482 | 524 | 598 | 647 | 771 | 935 | 1078 | 1306 | |
| | 42" | 435 | 497 | 543 | 619 | 669 | 799 | 969 | 1116 | 1349 | |
| | 48" | 445 | 509 | 557 | 635 | 690 | 825 | 999 | 1150 | 1388 | |
| | 54" | 475 | 546 | 599 | 685 | 744 | 890 | 1078 | 1240 | 1490 | |
| | 60" | 485 | 559 | 614 | 703 | 765 | 915 | 1106 | 1277 | 1531 | |
| | 66" | 499 | 576 | 635 | 722 | 785 | 943 | 1141 | 1317 | 1574 | |
| | 72" | 522 | 605 | 670 | 762 | 833 | 1001 | 1211 | 1397 | 1666 | |
| | 78" | 535 | 619 | 688 | 782 | 856 | 1029 | 1243 | 1435 | 1708 | |
| | 84" | 544 | 633 | 703 | 799 | 874 | 1052 | 1272 | 1470 | 1748 | |
| | 90" | 575 | 669 | 746 | 849 | 929 | 1121 | 1350 | 1559 | 1850 | |
| | 96" | 589 | 684 | 764 | 872 | 955 | 1150 | 1383 | 1597 | 1895 | |
| | 102" | 598 | 697 | 779 | 889 | 974 | 1173 | 1415 | 1632 | 1934 | |
| | 108" | 622 | 727 | 813 | 930 | 1021 | 1232 | 1484 | 1714 | 2026 | |
| 114" | 631 | 738 | 828 | 946 | 1041 | 1256 | 1512 | 1748 | 2065 | | |
| 120" | 641 | 752 | 843 | 965 | 1060 | 1281 | 1542 | 1781 | 2106 | | |

Dynasty 2

| | | Lhasa | | Meteor | | Ningxia | | Prarie | | Techno | |
|------------|------|-------|-----|--------|------|---------|------|--------|------|--------|-----|
| | | Width | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 460 | 523 | 575 | 656 | 711 | 854 | 1034 | 1193 | 1440 | |
| | 42" | 476 | 543 | 597 | 683 | 742 | 890 | 1079 | 1242 | 1496 | |
| | 48" | 491 | 560 | 616 | 706 | 768 | 923 | 1119 | 1289 | 1548 | |
| | 54" | 527 | 601 | 666 | 762 | 830 | 1001 | 1209 | 1395 | 1665 | |
| | 60" | 539 | 620 | 685 | 784 | 858 | 1034 | 1249 | 1441 | 1720 | |
| | 66" | 555 | 642 | 713 | 811 | 888 | 1070 | 1294 | 1494 | 1778 | |
| | 72" | 583 | 675 | 752 | 858 | 940 | 1137 | 1374 | 1588 | 1886 | |
| | 78" | 598 | 693 | 775 | 883 | 969 | 1174 | 1416 | 1636 | 1940 | |
| | 84" | 613 | 711 | 795 | 906 | 995 | 1208 | 1457 | 1684 | 1995 | |
| | 90" | 649 | 753 | 844 | 964 | 1058 | 1283 | 1547 | 1788 | 2113 | |
| | 96" | 665 | 773 | 868 | 992 | 1091 | 1320 | 1589 | 1838 | 2170 | |
| | 102" | 677 | 791 | 887 | 1017 | 1118 | 1355 | 1630 | 1885 | 2223 | |
| | 108" | 705 | 825 | 928 | 1063 | 1172 | 1423 | 1710 | 1978 | 2330 | |
| 114" | 718 | 841 | 948 | 1087 | 1198 | 1455 | 1749 | 2025 | 2383 | | |
| 120" | 731 | 857 | 967 | 1110 | 1226 | 1488 | 1792 | 2072 | 2438 | | |

Dynasty 3

| | | Hampton | | Tibet | | | | | | | |
|------------|------|---------|------|-------|------|------|------|------|------|------|-----|
| | | Width | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 476 | 545 | 599 | 687 | 745 | 895 | 1083 | 1249 | 1502 | |
| | 42" | 498 | 568 | 628 | 720 | 782 | 941 | 1139 | 1312 | 1572 | |
| | 48" | 513 | 590 | 653 | 749 | 817 | 983 | 1190 | 1371 | 1640 | |
| | 54" | 550 | 633 | 702 | 805 | 881 | 1060 | 1279 | 1474 | 1757 | |
| | 60" | 567 | 654 | 727 | 834 | 913 | 1102 | 1328 | 1533 | 1824 | |
| | 66" | 588 | 680 | 758 | 866 | 949 | 1147 | 1383 | 1599 | 1896 | |
| | 72" | 614 | 714 | 797 | 913 | 1003 | 1211 | 1463 | 1689 | 2001 | |
| | 78" | 633 | 736 | 826 | 944 | 1038 | 1258 | 1517 | 1751 | 2072 | |
| | 84" | 651 | 758 | 850 | 974 | 1072 | 1301 | 1566 | 1810 | 2139 | |
| | 90" | 685 | 800 | 900 | 1029 | 1135 | 1377 | 1656 | 1915 | 2256 | |
| | 96" | 706 | 826 | 929 | 1065 | 1174 | 1423 | 1710 | 1977 | 2328 | |
| | 102" | 722 | 846 | 953 | 1095 | 1209 | 1464 | 1762 | 2037 | 2395 | |
| | 108" | 749 | 880 | 994 | 1141 | 1260 | 1530 | 1840 | 2128 | 2499 | |
| 114" | 766 | 902 | 1020 | 1171 | 1295 | 1572 | 1891 | 2187 | 2567 | | |
| 120" | 783 | 921 | 1044 | 1199 | 1328 | 1613 | 1941 | 2246 | 2636 | | |

Dynasty 4

| | | Chelsea | | Havana | | Sand Dune | | Seawave | | | |
|------------|------|---------|------|--------|------|-----------|------|---------|------|------|-----|
| | | Width | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 500 | 576 | 636 | 729 | 795 | 957 | 1156 | 1333 | 1597 | |
| | 42" | 527 | 605 | 670 | 771 | 842 | 1013 | 1225 | 1413 | 1687 | |
| | 48" | 549 | 633 | 704 | 808 | 886 | 1068 | 1290 | 1490 | 1774 | |
| | 54" | 584 | 675 | 753 | 866 | 949 | 1147 | 1381 | 1595 | 1893 | |
| | 60" | 607 | 703 | 787 | 904 | 992 | 1202 | 1447 | 1672 | 1980 | |
| | 66" | 631 | 735 | 826 | 945 | 1040 | 1259 | 1519 | 1755 | 2073 | |
| | 72" | 659 | 769 | 866 | 991 | 1094 | 1325 | 1599 | 1848 | 2179 | |
| | 78" | 682 | 799 | 902 | 1033 | 1139 | 1385 | 1666 | 1926 | 2270 | |
| | 84" | 705 | 827 | 933 | 1071 | 1182 | 1438 | 1732 | 2003 | 2358 | |
| | 90" | 742 | 871 | 984 | 1128 | 1247 | 1516 | 1823 | 2109 | 2477 | |
| | 96" | 766 | 902 | 1021 | 1172 | 1296 | 1574 | 1893 | 2190 | 2568 | |
| | 102" | 788 | 928 | 1052 | 1210 | 1340 | 1630 | 1958 | 2267 | 2654 | |
| | 108" | 815 | 963 | 1093 | 1257 | 1394 | 1696 | 2039 | 2360 | 2762 | |
| 114" | 837 | 990 | 1125 | 1295 | 1436 | 1751 | 2103 | 2436 | 2850 | | |
| 120" | 859 | 1017 | 1158 | 1333 | 1481 | 1806 | 2169 | 2513 | 2937 | | |

Dynasty 5

| | | Classic Braid | | Comoros | | Crosswave | | Senegal | | | |
|------------|------|---------------|------|---------|------|-----------|------|---------|------|------|-----|
| | | Width | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 577 | 669 | 749 | 860 | 945 | 1144 | 1380 | 1599 | 1899 | |
| | 42" | 612 | 711 | 798 | 919 | 1011 | 1225 | 1480 | 1710 | 2025 | |
| | 48" | 643 | 750 | 844 | 973 | 1073 | 1303 | 1572 | 1819 | 2151 | |
| | 54" | 688 | 805 | 909 | 1048 | 1157 | 1405 | 1693 | 1958 | 2308 | |
| | 60" | 720 | 843 | 956 | 1102 | 1218 | 1482 | 1787 | 2067 | 2432 | |
| | 66" | 753 | 888 | 1009 | 1159 | 1283 | 1563 | 1884 | 2182 | 2561 | |
| | 72" | 790 | 935 | 1063 | 1222 | 1357 | 1655 | 1994 | 2309 | 2707 | |
| | 78" | 825 | 975 | 1112 | 1280 | 1421 | 1737 | 2090 | 2421 | 2834 | |
| | 84" | 856 | 1014 | 1159 | 1334 | 1484 | 1814 | 2183 | 2529 | 2959 | |
| | 90" | 900 | 1071 | 1224 | 1408 | 1567 | 1916 | 2303 | 2669 | 3117 | |
| | 96" | 935 | 1113 | 1273 | 1467 | 1634 | 1996 | 2400 | 2782 | 3244 | |
| | 102" | 966 | 1151 | 1320 | 1523 | 1696 | 2075 | 2492 | 2891 | 3368 | |
| | 108" | 1003 | 1197 | 1377 | 1586 | 1770 | 2165 | 2602 | 3019 | 3514 | |
| 114" | 1034 | 1236 | 1421 | 1641 | 1831 | 2244 | 2696 | 3128 | 3640 | | |
| 120" | 1066 | 1274 | 1469 | 1695 | 1893 | 2321 | 2789 | 3235 | 3764 | | |

* Any orders with a product over 90" width will have an additional oversized fee. See full shipping policy for details.

Galaxy Patterns Price Charts

Galaxy 1

| | | Argos | | Kyoto | | Zagoli Sienna | | | | |
|------------|------|-------|-----|-------|-----|---------------|------|------|------|------|
| | | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 371 | 423 | 459 | 522 | 567 | 673 | 819 | 944 | 1151 |
| | 42" | 380 | 431 | 468 | 534 | 580 | 689 | 837 | 964 | 1172 |
| | 48" | 384 | 437 | 475 | 542 | 590 | 700 | 851 | 980 | 1190 |
| | 54" | 413 | 472 | 515 | 588 | 642 | 765 | 928 | 1068 | 1290 |
| | 60" | 417 | 477 | 522 | 596 | 651 | 776 | 942 | 1084 | 1310 |
| | 66" | 430 | 493 | 539 | 612 | 664 | 790 | 960 | 1106 | 1333 |
| | 72" | 453 | 522 | 575 | 653 | 710 | 849 | 1030 | 1188 | 1426 |
| | 78" | 460 | 530 | 584 | 664 | 721 | 864 | 1047 | 1206 | 1447 |
| | 84" | 465 | 537 | 591 | 672 | 730 | 875 | 1060 | 1224 | 1465 |
| | 90" | 493 | 572 | 631 | 719 | 783 | 941 | 1136 | 1311 | 1565 |
| | 96" | 501 | 581 | 642 | 733 | 798 | 956 | 1155 | 1332 | 1588 |
| | 102" | 507 | 587 | 650 | 741 | 807 | 967 | 1168 | 1348 | 1607 |
| | 108" | 530 | 616 | 684 | 781 | 854 | 1025 | 1237 | 1428 | 1699 |
| 114" | 535 | 622 | 691 | 790 | 864 | 1037 | 1252 | 1446 | 1718 | |
| 120" | 539 | 628 | 698 | 798 | 873 | 1049 | 1266 | 1462 | 1737 | |

Galaxy 2

| | | Aris | | Bamboo Harvest | | | Edessa Cream | | | |
|------------|------|------|-----|----------------|-----|------|--------------|------|------|------|
| | | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 385 | 439 | 478 | 545 | 591 | 703 | 854 | 986 | 1199 |
| | 42" | 394 | 450 | 490 | 559 | 607 | 722 | 879 | 1011 | 1227 |
| | 48" | 400 | 458 | 499 | 570 | 620 | 738 | 897 | 1034 | 1252 |
| | 54" | 431 | 495 | 542 | 620 | 675 | 806 | 978 | 1127 | 1358 |
| | 60" | 437 | 501 | 551 | 630 | 688 | 822 | 997 | 1149 | 1383 |
| | 66" | 449 | 518 | 569 | 647 | 703 | 841 | 1020 | 1176 | 1413 |
| | 72" | 474 | 549 | 606 | 690 | 752 | 902 | 1095 | 1264 | 1512 |
| | 78" | 483 | 559 | 619 | 704 | 767 | 921 | 1116 | 1288 | 1539 |
| | 84" | 489 | 567 | 628 | 714 | 780 | 937 | 1135 | 1310 | 1564 |
| | 90" | 520 | 604 | 670 | 764 | 835 | 1005 | 1216 | 1403 | 1671 |
| | 96" | 529 | 615 | 683 | 781 | 853 | 1025 | 1237 | 1428 | 1700 |
| | 102" | 536 | 623 | 693 | 792 | 866 | 1041 | 1257 | 1451 | 1724 |
| | 108" | 560 | 654 | 730 | 835 | 915 | 1103 | 1331 | 1538 | 1823 |
| 114" | 567 | 662 | 739 | 846 | 928 | 1118 | 1349 | 1559 | 1848 | |
| 120" | 573 | 669 | 749 | 857 | 941 | 1134 | 1369 | 1581 | 1873 | |

Galaxy 3

| | | Lulea | | | | | | | | |
|------------|------|-------|-----|------|------|------|------|------|------|------|
| | | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 435 | 495 | 542 | 618 | 669 | 803 | 969 | 1119 | 1347 |
| | 42" | 451 | 513 | 562 | 643 | 697 | 836 | 1011 | 1165 | 1398 |
| | 48" | 463 | 528 | 581 | 665 | 722 | 867 | 1048 | 1209 | 1448 |
| | 54" | 496 | 567 | 627 | 716 | 780 | 938 | 1130 | 1304 | 1557 |
| | 60" | 508 | 583 | 645 | 738 | 805 | 969 | 1168 | 1348 | 1605 |
| | 66" | 524 | 604 | 669 | 761 | 831 | 1002 | 1210 | 1396 | 1659 |
| | 72" | 549 | 635 | 706 | 805 | 881 | 1064 | 1283 | 1482 | 1758 |
| | 78" | 564 | 652 | 727 | 829 | 909 | 1098 | 1323 | 1528 | 1810 |
| | 84" | 576 | 668 | 745 | 850 | 933 | 1129 | 1359 | 1571 | 1860 |
| | 90" | 608 | 707 | 790 | 902 | 990 | 1199 | 1443 | 1668 | 1968 |
| | 96" | 624 | 726 | 813 | 929 | 1021 | 1234 | 1484 | 1714 | 2021 |
| | 102" | 637 | 742 | 831 | 951 | 1045 | 1265 | 1520 | 1757 | 2070 |
| | 108" | 661 | 773 | 868 | 995 | 1095 | 1326 | 1594 | 1843 | 2169 |
| 114" | 674 | 788 | 887 | 1015 | 1120 | 1357 | 1631 | 1886 | 2218 | |
| 120" | 687 | 803 | 905 | 1037 | 1144 | 1388 | 1669 | 1930 | 2267 | |

Galaxy 4

| | | Arroyo | | Avedon | | Essex | | Hudson | | |
|------------|------|-----------|------|----------|------|---------|------|--------|------|------|
| | | Lakeshore | | Luxor | | Lyon | | | | |
| | | Sanoma | | Serenity | | Timmins | | | | |
| | | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 484 | 553 | 610 | 697 | 758 | 910 | 1102 | 1271 | 1528 |
| | 42" | 505 | 577 | 637 | 730 | 796 | 956 | 1158 | 1334 | 1600 |
| | 48" | 522 | 599 | 664 | 760 | 830 | 999 | 1210 | 1395 | 1669 |
| | 54" | 559 | 643 | 713 | 818 | 895 | 1078 | 1301 | 1501 | 1788 |
| | 60" | 576 | 664 | 739 | 849 | 929 | 1120 | 1352 | 1561 | 1857 |
| | 66" | 597 | 691 | 771 | 881 | 966 | 1166 | 1409 | 1627 | 1931 |
| | 72" | 623 | 725 | 811 | 928 | 1019 | 1233 | 1489 | 1720 | 2039 |
| | 78" | 643 | 749 | 840 | 960 | 1056 | 1280 | 1543 | 1784 | 2110 |
| | 84" | 660 | 771 | 865 | 990 | 1090 | 1323 | 1595 | 1843 | 2179 |
| | 90" | 697 | 814 | 915 | 1048 | 1155 | 1401 | 1687 | 1949 | 2298 |
| | 96" | 718 | 840 | 945 | 1084 | 1195 | 1448 | 1742 | 2014 | 2370 |
| | 102" | 735 | 860 | 971 | 1114 | 1229 | 1490 | 1794 | 2073 | 2439 |
| | 108" | 761 | 894 | 1011 | 1162 | 1283 | 1558 | 1875 | 2168 | 2547 |
| 114" | 779 | 915 | 1037 | 1191 | 1318 | 1601 | 1926 | 2228 | 2616 | |
| 120" | 796 | 937 | 1063 | 1221 | 1352 | 1645 | 1978 | 2289 | 2685 | |

Galaxy 5

| | | Amour Wheat | | Bengali | | Boras Snow | | | | |
|------------|------|-------------|------|----------|------|------------|------|------|------|------|
| | | Chatou | | Dawson | | Giza | | | | |
| | | Goya | | Kingston | | Zaria | | | | |
| | | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 515 | 592 | 654 | 750 | 819 | 986 | 1191 | 1377 | 1649 |
| | 42" | 542 | 622 | 691 | 794 | 867 | 1045 | 1265 | 1459 | 1742 |
| | 48" | 564 | 651 | 726 | 833 | 913 | 1103 | 1333 | 1539 | 1833 |
| | 54" | 601 | 696 | 777 | 892 | 979 | 1183 | 1428 | 1648 | 1957 |
| | 60" | 624 | 725 | 812 | 933 | 1025 | 1241 | 1496 | 1727 | 2048 |
| | 66" | 651 | 759 | 851 | 974 | 1073 | 1300 | 1569 | 1814 | 2144 |
| | 72" | 679 | 794 | 894 | 1024 | 1128 | 1370 | 1653 | 1911 | 2255 |
| | 78" | 704 | 825 | 929 | 1065 | 1176 | 1429 | 1723 | 1993 | 2348 |
| | 84" | 727 | 852 | 964 | 1105 | 1221 | 1487 | 1792 | 2072 | 2439 |
| | 90" | 764 | 898 | 1015 | 1165 | 1288 | 1567 | 1886 | 2182 | 2563 |
| | 96" | 790 | 929 | 1053 | 1211 | 1340 | 1627 | 1958 | 2264 | 2658 |
| | 102" | 813 | 958 | 1087 | 1250 | 1385 | 1685 | 2026 | 2345 | 2749 |
| | 108" | 841 | 994 | 1129 | 1300 | 1441 | 1755 | 2110 | 2441 | 2860 |
| 114" | 864 | 1021 | 1164 | 1339 | 1486 | 1811 | 2178 | 2522 | 2951 | |
| 120" | 887 | 1050 | 1197 | 1379 | 1532 | 1868 | 2246 | 2601 | 3042 | |

Galaxy 6

| | | Kuwada | | Mocton | | Surroy | | | | |
|------------|------|----------|------|--------|------|--------|------|------|------|------|
| | | Winnipeg | | Zeffa | | | | | | |
| | | 24" | 30" | 36" | 42" | 48" | 60" | 72' | 84" | 96" |
| Length to: | 36" | 593 | 690 | 773 | 888 | 975 | 1181 | 1427 | 1650 | 1963 |
| | 42" | 629 | 733 | 823 | 948 | 1043 | 1266 | 1528 | 1768 | 2094 |
| | 48" | 661 | 773 | 872 | 1004 | 1107 | 1347 | 1626 | 1880 | 2223 |
| | 54" | 710 | 830 | 938 | 1081 | 1195 | 1452 | 1751 | 2025 | 2389 |
| | 60" | 742 | 871 | 988 | 1137 | 1259 | 1534 | 1848 | 2138 | 2517 |
| | 66" | 777 | 917 | 1042 | 1196 | 1326 | 1617 | 1949 | 2257 | 2651 |
| | 72" | 815 | 965 | 1098 | 1263 | 1402 | 1712 | 2063 | 2391 | 2804 |
| | 78" | 850 | 1007 | 1149 | 1321 | 1469 | 1796 | 2163 | 2506 | 2935 |
| | 84" | 882 | 1048 | 1197 | 1379 | 1534 | 1877 | 2260 | 2619 | 3064 |
| | 90" | 930 | 1105 | 1265 | 1456 | 1620 | 1984 | 2385 | 2763 | 3228 |
| | 96" | 966 | 1150 | 1317 | 1518 | 1691 | 2068 | 2485 | 2880 | 3361 |
| | 102" | 998 | 1190 | 1365 | 1574 | 1755 | 2148 | 2582 | 2993 | 3490 |
| | 108" | 1036 | 1237 | 1423 | 1641 | 1832 | 2244 | 2697 | 3127 | 3642 |
| 114" | 1068 | 1278 | 1471 | 1697 | 1896 | 2324 | 2793 | 3240 | 3772 | |
| 120" | 1102 | 1318 | 1519 | 1754 | 1961 | 2405 | 2890 | 3352 | 3901 | |

* Any orders with a product over 90" width will have an additional oversized fee. See full shipping policy for details.

Material and Characteristics

- Designer Natural Shades are an aesthetic collection of natural woods, bamboos, jutes, grasses and reeds harvested from nature.
- **Each season's harvests are a celebration of unique textures, colors and striations that develop in nature.**
- Natural materials are subject to variances in color, grain, texture and warpage that are inherent qualities in all-natural fibers.
- These variances are not manufacturing defects. The beauty of Designer Natural Shades lies in the distinctive irregularities of the slats and reeds.

Color Variations

- Even though rigid quality standards are maintained, the factory cannot guarantee exact color matches in each of the collections.
- Variations in color are natural and will be especially visible in lighter colored fibers.
- Variations in color will occur and are not manufacturing defects.
- Over time, the color of Designer Natural Shades will soften in the sun, exposing the beauty in mild tones.
- To avoid color variations that may occur between dye lots, it is highly recommended that multiple shade orders of the same pattern be placed at one time. This will lower the possibility of color variation due to different paints and stains.
- CACO is not responsible for variances in color for orders of the same pattern ordered at different times.
- Availability of colors is subject to change without notice.

Stretching, Shrinking, Cracks

- Woven wood fabric can be affected by temperature and humidity changes, which can shrink the material.
- Shipping and handling may also cause a slight change in shade lengths.
- Note: Material stretching or shrinking may become more noticeable on inside mount shades where exact lengths are more critical.
- Bamboo matchsticks tend to stretch after installation.
- Finished edges of bamboo and large reeds may crack after cutting and assembly due to the inherent property of natural materials.
- Finished shade height may vary in exact dimension fails in the middle of a wide slat.
- Finished shade height may have a tolerance of + or - 1"

Ordering Process

Orders can only be accepted email or fax and submitted using the following order forms: Designer Natural Woven Wood Shade, or Hobbled Valance only. For your convenience, a copy is printed on the last pages of this book. You may also go to cacoinc.com and download a pdf on which your order may be entered, saved and emailed. When faxing it is important to note the number of pages of your order, including the cover sheet to ensure that no pages will be missing. Please fully complete the form, any omission of pertinent information will only delay your orders manufacturing time.

Changes

In the event that you wish to add to your original order, it is possible, as long as it is within 24 hours after the order was placed. You will be required to submit changes in writing and must be signed by a person of authority indicating the items you wish to add or change. No verbal requests can be made. You will need to refer to the original P.O. number and indicate clearly the additions or changes you're requesting. Addresses may not be changed after the 24 hours period.

Cancellations

Cancellations or changes require an immediate response and can only take within 24 hours of order submittal. You must first identify your P.O. number or side mark and then state the cancellation or change. Cancellations must be faxed or emailed in writing only, no verbal requests can be accepted.

Shipping and Handling

Before accepting any shipments, please examine each carton carefully. If shipment shows any signs of mistreatment or damage, i.e., wheel marks, crushed or bent cartons note this on the bill of lading and have the driver sign it and note damage. It is imperative that you count all cartons prior to signing the bill of lading; any shortages must be noted on the bill of lading with the driver's signature. Please open examine products upon receipt and notify CACO of any damages or losses within one week of receipt. We will require that photos of any damage be emailed to customerservice@cacoinc.com.

Defective Merchandise

All manufacturing defects must be reported within one week of receipt of shades. We require photos prior to the return of defective shades prior to repair or replacement.

Repair or Alterations

If a repair or alteration is needed, please contact CACO for more details prior to return for repair. Repairs should be carefully packaged. Products mishandled or received in poor condition will be returned back to the customer.

Warranty, Care and Maintenance

We are proud to offer a three-year warranty for components and one year for products to our customers. Each shade undergoes careful inspection before being sent out to our customers. Under normal and proper use, three-year limited warranty applies such shades are free from defects due to faulty workmanship or materials. This warranty is not applicable to accidents, alteration, abuse, misuse, misapplication or failure to follow instructions or defects due to faulty installation. For claims covered during the warranty period, product will be replaced or repaired free of charge.

Natural conditions such as color variance and fading due to sun exposure, slats / reed warpage from high humidity, as well as stretching and shrinking of shades due to temperature and humidity, are excluded from the warranty. This warranty does not cover liability for loss, damage or injury, direct or consequential, arising out of the use or inability to use the product. Warranty does not cover labor on location, service calls, reinstallation or expenses involved in shipping, packaging and returning merchandise unless authorized.

Care and Maintenance

Woven wood shades are easy to maintain and are extremely durable. Raising and lowering shades periodically aids in reduction of dust accumulation. Or simply vacuum with a soft brush attachment. In high traffic areas, you may want to scotch guard your shades with 3M Scotch Guard spray for added stain protection. The functional lifetime of the operation hardware is far greater than normally needed.